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21. (Newly Presented) An apparatus comprising:

- a. a user terminal providing access by a human user;
- b. a publicly accessible digital communications network responsively coupled to said user terminal;
- c. a server responsively coupled to said user terminal via said publicly accessible digital communications network;
- d. a data base management system responsively coupled to said server; and
- e. an unavailability message generated by said data base management system which notifies said human user of unavailability of said data base management system.

22. (Newly Presented) An apparatus according to claim 21 further comprising a repository for storage of said unavailability message.

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